

Appendix 4 : KPI03 ER CT

Month	Final > 60 min	Final < 60 min	Total	percentage< 60 min
Jan-15	276	56	332	83.23%
Feb-15	248	49	297	83.51%
Mar-15	298	48	346	86.17%
Apr-15	227	36	263	86.21%
May-15	258	40	298	86.70%
Total	1308	228	1536	85.16%

Key performance indicator code	kpi03
Key performance indicator name	ER-CT
Key performance indicator relative value	20
Key performance indicator contribution	17.03