**Table 2.1**Comparison of the three parts of efficiency

	Scale efficiency	Scope efficiency	X efficiency
Definition	Addresses the question of whether the	Concentrates on the relative cost of joint	Defined as the ratio of the minimum costs that could have
	bank is operating at the minimum of its	production with the cost of producing the	been expended to produce a given output bundles to the actual
	long-run average cost curve. Any	same total output in different banks. In other	costs expended. X-efficiency varies between 0 and 100
	deviation from this level of production	words, scope efficiency occurs when the	percent
	could result in inefficiency in terms of	bank operates in different diversified	
	scale of operation	locations	
Measurements	The degree of scale economies is usually	It is measured by the difference between the	It is measured by the ability of banks to minimize costs and
	measured by the percentage change in	cost of joint production and the sum of	maximize revenues through the optimal use and allocation of
	costs due to proportionate increase in all	producing the different outputs individually.	resources. This ability can be decomposed into two types of
	outputs		efficiencies (Technical and allocative)
Problems		- There is a problem in applying the translog	There are a number of methods for assessing X-efficiency, -
		specification to evaluate or test for scope	.and the results are quite sensitive to the choice of method
		economies.	On the theoretical level, X efficiency fails to relate inputs to -
		- There is often little or no data on	
		specialized banks.	outputs by focusing solely on the cost function; researchers
		- The using data are not on the efficient	implicitly assume that banking products are homogeneous.
		frontier.	If X-efficiency analyses were done in a static setting, they -
			will fail to capture changes in the regulatory environment and
			in the marketplace.

 Table 2.2

 Comparison of the five approaches in the banking literature for measuring efficiency

	The Approach				
	Production	Intermediation	Asset Approach	Value Added Approach	User Cost Approach
	Approach	Approach			
Definition	Defines the bank activity	views banks as institutions	Ii is a variant of the	Views any balance sheet item	Views the net contribution
	as production of services,	that collect (from	intermediation approach. It	as output if it absorbs a	to the bank revenue as
	being more concerned	depositors) and allocate	sees financial institutions as	relevant share of capital and	important to distinguish
	with the technical	funds (money) in loans and	essential creators of loans	labor, otherwise it is	inputs from outputs.
	efficiency of financial	other assets (to borrowers)		considered as an input or	
	institutions.			non-relevant output	
Main Inputs	Interest on deposits	Deposits and interests on the	Liabilities	Any item except balance sheet	Loans
		total costs (Divisible, liquid		items according to the	
		and riskless)		definition	
Main outputs	Deposits	The amount of loans and	Assets	Any balance sheet item as	Deposits
		securities (Indivisible,		output if it absorbs a relevant	
		illiquid and risky)		share of capital and labor	
				((deposits	

Table 2.3

## Comparison of the main methods used for empirical estimation of efficiency

		The Main Method			
	Stochastic Frontier	Thick Frontier	Distribution Free	Data Envelopment Analysis	
				(DEA)	
Author	It was developed by Aigner et	It was developed by Berger	It was developed by Berger	It was developed by Charnes,	
	al. (1977) and Meeusen and van	and Humphrey (1992)	(1993)	Cooper and Rhodes (1978)	
	den Broeck (1977)				
Assumptions	This approach divides the	This approach assumes that	This approach assumes that the	This approach assumes that	
	deviation into two components:	deviations from predicted costs	difference in actual and	there are no random	
	a random noise component and	within the lowest average cost	predicted cost for a given	fluctuations, so that all	
	inefficiency component.	quartile of banks represent	cross-sectional period is a	deviations from the estimated	
	It assumes that inefficiency	random error, while deviations	combination of a persistent	frontier represent inefficiency.	
	follows an asymmetric	in predicted costs between the	inefficiency component and a		
	half-normal distribution	highest and lowest quartiles	random component.		
	(truncated normal distribution),	represent inefficiency.			
	whereas random fluctuations				
	follow a symmetric normal				
	distribution.				
Advantages	This approach takes into	This approach estimate separate	It gives constant because there	- No explicit functional form is	
	consideration the fact that	cost functions for the lowest and	is no need to make any	imposed on the data and it	
	deviation from the frontier	highest average-cost quartiles.	assumption about the	operates well with assorted sizes	
	could be due to a noise in the		distribution of the inefficiency	of bank institutions.	
	data or miss-specification errors		term.	- This approach performs well	
	and not necessarily to			with only a small number of	

		The Main Method			
	Stochastic Frontier	Thick Frontier	Distribution Free	Data Envelopment Analysis	
				(DEA)	
	inefficiencies			observations.	
				- This approach allows us to	
				compute overall cost, technical,	
				allocative, pure technical, and	
				scale efficiency.	
				- DEA can handle multiple input	
				and multiple output models.	
				- DMUs are directly compared	
				against a peer or combination of	
				peers	
				- Inputs and outputs can have	
				very different units. For	
				example, X1 could be in units of	
				lives saved and X2 could be in	
				units of dollars without	
				requiring an a priori tradeoff	
				between the two.	
Disadvantages	This approach gives inconsistent	- Assumptions do not hold	Not clear	- Its extreme sensitivity to	
	estimators when cross-sectional	exactly.		outlying observations; therefore	
	data are used for the estimation	- This approach may not yield		we will perform some	
	of the cost frontier	precise estimates of the overall		sensitivity tests.	
		level of inefficiencies in		- Since DEA is an extreme point	

The Main Method			
Stochastic Frontier	Thick Frontier	Distribution Free	Data Envelopment Analysis
			(DEA)
	banking.		technique, noise (even
	- Dividing the data into quartiles		symmetrical noise with zero
	may impose skewing and		mean) such as measurement
	heteroskedasticity of the error		error can cause significant
	terms (especially when the		problems.
	number of observations is not		- DEA is good at estimating
	very high		relative efficiency of a DMU but
			it converges very slowly to
			absolute efficiency. In other
			words, it can tell you well you
			are doing compared to your
			peers but not compared to a
			theoretical maximum
			- Since DEA is a nonparametric
			technique, statistical hypothesis
			tests are difficult and are the
			focus of ongoing research.
			- Since a standard formulation
			of DEA creates a separate linear
			program for each DMU, large
			problems can be

	The Main Method			
	Stochastic Frontier	Thick Frontier	Distribution Free	Data Envelopment Analysis
				(DEA)
				computationally intensive.
The main problem of the	SFA results depend on a priori	TFA sorts the data in arbitrarily	DFA makes strong assumptions	DEA ignores randomness from
frontier approaches mentioned	distributional assumptions	selected groups of firms, i.e.	on the evolution of X-efficiency	the very beginning
so far is that the choice between		instead of quartiles other	over time and last	
random error or inefficiency		quantiles can be chosen		
remains somewhat arbitrary				
Method	Parametric	Parametric	Parametric	Non-parametric

 Table 2.4

 Comparison of the four approaches in the literature for measuring effectiveness

		The Approach			
	Goal Attainment	Systems	Strategic Constituencies	Competing Value	
Definition	A bank is effective to the extent				
	that it accomplishes its stated	that it acquires needed resources	that all strategic constituencies	that the emphasis of the bank in	
	goals.		are at least minimally satisfied.	the four major areas matches	
				constituent preferences.	
Concentration Degree	It appraised in terms of	It focuses on means. End goals	Bank effectiveness becomes an	The main theme in this approach	

	The Approach			
	Goal Attainment	Systems	Strategic Constituencies	Competing Value
	achievement of ends rather than	in this approach are not ignored,	estimation of how successful the	is that the criteria you value and
	means.	but they are one factor in more	bank has been at satisfying	use in evaluating the bank's
		complex criteria.	those critical constituencies,	effectiveness – return on
			upon which the future survival	investment, market share, new
			of the bank depends.	product innovation, job security
				– depends on who you are and
				the interests you represent
Assumptions	This approach assumes that	This approach assumes that	This approach assumes that	This approach assumes that
	banks are deliberate, rational,	banks are made up of	there are political arenas where	there is no best criterion for the
	and goal seeking entities.	interrelated subparts.	vested interests compete for	evaluation of bank effectiveness.
			control over resources.	There is neither a single goal
				that everyone can agree upon
				nor a consensus on which goals
				take precedence over others.
				This approach also assumes that
				diverse preferences can be
				consolidated and organized
Problems	- This approach talks about	- It is easy to measure specific	- It is easy to say that we want	- It overcomes the problems of
	goals in general.	end goals compared with	to separate the strategic	using merely the goal attainment
	- Goals of banks do not always	measuring process variables	constituencies from larger	or systems approaches since it
	refer to the bank's actual goals.	such as "flexibility of response	environment but difficult to do	encompasses both ends and
	- Short-term goals of bank are	to environmental changes".	so in practice	means. It also included strategic
	frequently different from its	- its focus is on the means	- Identifying the expectations	constituencies but do nothing to

The Approach				
Goal Attainment	Systems	Strategic Constituencies	Competing Value	
long-term goals.	necessary to achieve	that the strategic constituencies	alleviate the problems we	
- The multiple goals of banks	effectiveness rather than on	hold for the bank presents a	pointed with this approach	
create difficulties such as the	bank effectiveness itself.	problem. How do you tap that		
competition with each other and		information accurately?		
sometimes they are				
incompatible.				