

Sudan University of Science & Technology

College of Graduate Studies

**Evaluation Public Hospitals' Laboratories Performance
Using the Basic Standards of Total Quality Management-
A Study in Khartoum State – Sudan**

**تقويم أداء مختبرات المستشفيات الحكومية طبقاً
للمعايير الأساسية لإدارة الجودة الشاملة. دراسة
حالة: ولاية الخرطوم - السودان**

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B.Sc., M.Sc. In Medical Laboratory Science (Clinical Biochemistry)

**Thesis Submitted For the Requirements of the Degree of Doctor
Philosophy (Ph.D.) in Clinical Chemistry**

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THREE

CHAPTER

FOUR

CHAPTER

FIVE

Appendix

