



**Sudan University of Science and
Technology**

College of Graduate Studies



A Hybrid Service Design Based Framework to Support Blood Donation Practices

(Case Study Khartoum Blood banks - Sudan)

إطار هجين مبني علي منهجية تصميم الخدمة لتدعيم ممارسات التبرع بالدم

(دراسة حالة بنوك الدم الخرطوم ، السودان)

Dissertation

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