



*Sudan University of Science and Technology*

*Collage of Graduate Studies*

*Total Quality & Excellence Centre*



***THE IMPACT OF LEADERSHIP ON ACHIEVING  
TOTAL QUALITY MANAGEMENT***

***تأثير القيادة فى تحقيق إدارة الجودة الشاملة***

***(Case Study: Sudan Civil Aviation Authority)***

***DISSERTATION SUBMITTED IN PARTIAL FULFILLMENT OF THE  
REQUIREMENTS FOR THE MSC. IN TOTAL QUALITY  
MANAGEMENT & EXCELLENCE***

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