

## Sudan University of Science and Technology College of Graduate Studies

**Total Quality Management & Excellence Center** 

## Role of Total Quality Management and Continual Improvement Application on Service Company and Their Effects on Food Industry

Case Study: (Sudan Airways Company/Catering Section)

دور تطبيق إدارة الجودة الشاملة و التحسين المستمر علي المؤسسات الخدمية وتأثيراتها علي التصنيع الغذائي

M.Sc. Degree of Total Quality Management & Excellence

By:

Muna Saeed Abdalla Abdalla

**Supervisor:** 

**Prof.: Abdalrhim Saad Omer**