

**Sudan University for Science & Technology**  
**College of Graduate Studies**

**M.Sc.In Managing Quality Excellence**

**Application of Total Quality Management**  
**And its Impact on improving Recruitment**  
**Procedures in Public Sector**

تطبيق إدارة الجودة الشاملة وأثرها في تطوير إجراءات التشغيل في الخدمة المدنية

**Submitted for partial fulfillment for the M.Sc.**  
**Degree in Managing Quality Excellence**

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