### **Dedication**

Personally, I'd like to thank all those who have helped with

... their advice and efforts

To the tender fountain planted in my ambition and

perseverance .... My father dear

To the inexhaustible tenderness ... My mother dear

To those with their eyes memories of my childhood and

my youth ....... My Brothers and My sisters

To the spirit that lived in my soul dear wife, and my flower

life

For my parents, friends and everyone, I offer my research

... To all who around me and supported me ... To all who I forgot to mention

With love

\*\*\*\*\*

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I would like to thank my parents for allowing me to
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I dedicate this thesis to my mother and father. I would like to thank the Center of Engineering Studies (CETS) family. Lastly, I owe a great many thanks to a great many people who helped and supported me during the writing of this research

### **Abstraction**

This project will explain the technology transfer voice over the Charter of the web defined and how they work and what are the types of equipment needed to work with the technical explanation of the technical advantages and disadvantages and challenges faced by the technology. The importance of Voice over Internet Protocol and it came as an alternative to the telephone network, the traditional flexibility and led to lower the cost of communication, especially international and because it is easy to use and the offering of features and additional services to facilitate the user performance of the communication in an effective manner and must work to develop and find appropriate solutions to provide this service with high quality. But the application is not easy as it should be on institutions and companies before starting the application process, taking into account the difficulties of the application with the

study of the features and benefits that would accrue to them from it. And also must take into consideration the quality of service (delay - Availability - tension - Reliability .(- Security

As the Voice over Internet Protocol is a relatively new technique, it is natural and there are some gaps and disadvantages that there are no solutions have so far. So, they are so far not considered the ideal alternative to traditional phone. And this research is an attempt to .provide some of the basics of Voice over Internet Protocol

#### تحـــــريد

في هذا المشروع تم شرح ت قنية ن قل الصوت عبر ميثاق الشبكة وتعريفها وكيفية عملها وأنواعها وما هي المعدات اللازمة لعمل الت قنية مع شرح مزايا الت قنية وعيوبها والتحديات التي واجهتها الت قنية . وتتضح أهمية ت قنية ن قل الصوت عبر بروتوكول الإنترنت أنها حلت كبديل لشبكة الهواتف الت قليدية لمرونتها وأدت إلى خفض تكلفة الاتصال وخصوصاً الدولية وما ت قدمة من مميزات وخدمات إضافية تسهل على المستخدم أداء الاتصال بطرد قة فعالة فيجب العمل على تطويرها وإيجاد الحلول المناسبة لت قديم هذة الخدمة بجودة عاليه. و لكن تطبي قها ليس بالأمر السهل إذ يجب على المؤسسات والشركات قبل البدء بعملية التطبيق الأخذ بعين الاعتبار صعوبات التطبيق مع دراسة المميزات والفوائد التي قد تعود عليهم منه. وأيضاً يجب الأخذ بعين الاعتبار تد قيق جودة الخدمة (التأخير - التوافر - التوتر - الاعتمادية- الأمان . (الاعتبار تد قيق جودة الخدمة (التأخير - التوافر - التوتر - الاعتمادية- الأمان الطبيعي وجود بعض الثغرات والمساوئ التي لم توجد لها حلول حتى الآن. لذا، فهي حتى الآن لا تعتبر البديل الأمثل للهاتف الت قليدي. و يعتبر هذا البحث محاولة لت قديم حتى الآن لا تعتبر البديل الأمثل للهاتف الت قليات ن قل الصوت عبر بروتوكول الإنترنت

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## **LIST OF ABBREVIATIONS**

Voice Over Internet Protocol	VOIP
Dual Tone Multi Frequency	DTMF
Public Switched Telephone Network	PSTN
Quality of Service	QoS
Internet Engineering Task Force	IETF
International Telecommunications Union	ITU
Global System for Mobile Communications	GSM
Session Initiation Protocol	SIP
Realtime Transport Protocol	RTP
User Data Protocol	UDP
Private (Automatic) Branch Exchange	PABX
Asymmetrical Digital Subscriber Line	ADSL
Wireless Fidelity	WiFi
File Transfer Protocol	FTP

Transmission Control Protocol **TCP** P<sub>2</sub>P Perr-to-Perr Early Steering Est Internet Protocol IΡ User Datagram Protocol **UDP IETF** Internet Engineering Task Force Service Oriented Architectures SOA **POTS** Post Office Telephone Systems **PDA** Personal Digital Assistant Dual Tone Multi Frequency **DTMF** Caller Identification CID PC Personal Computer Universal Mobile Telecommunication System **UMTS** Internet Service Provider **ISP** Local Area Network LAN Integrated Services Digital Network **ISDN** Private Branch Exchange **PBX Ioint Academic Network IANET** Wireless Local Area Network **WLAN** Hyper Text Transfer Protocol **HTTP** Graphical User Interface **GUI** Information And Communication Technology **ICT** Further And Higher Education F&HE **Instant Messaging** IM Short Message Service **SMS** Radio Frequency RF Frequency Modulation FΜ Integrated Circuit IC **EMF** Electromagnetic Field Light Emitting Diode **LED** Universal Link Negotiation ULN Reservation Protocol **RSVP** SPAM Over Internet Telephony **SPIT** Interactive Voice Response **IVR** Internet Relay Chat **ICR** Worldwide Interoperability for Microwave Access **WiMAX Open Systems Interconnection** OSI RTO Control Protocol **RTCP**