The results also show that the technological tools of capturing and retrieving explicit knowledge, such as documents, drawings, photos and videos management tools, received the highest importance ratings among other KM technological tools. Other tools, such as knowledge maps and yellow pages, which can help users to navigate and find required contents and people, are known to be very useful in processes such as problem solving and decision making. However, these tools received the lowest importance rating values. This shows that there is still a need from the construction companies and KM literature to enhance the awareness of people about the importance of applying and using such tools, and to encourage providing more support and motivation to use them.

![Figure 4.10: Average Rates of Importance for Proposed KM Technological Tools](image-url)