قال الله تعالي :

﴿ وَيَقُولُ الَّذِينَ كَفَرُوا لَسْتَ مُرْسَلًا ۚ قُلْ كَفَىٰ بِاللَّهِ شَهِيدًا بَيْنِي وَبَيْنَكُمْ وَمَنْ عِنْدَهُ عِلْمُ الْكِتَابِ ﴾

Dedication

It is my pleasure to dedicate this research to my beloved

Parents,

Brothers,

Sisters,

My teacher: Prof. Izz al-Din Mohammed Osman,

All teatchers,

And

Friends.....

Acknowledgement

I thank God, for helping me to complete my research , with my wishes to be acceptable to my god and make it purely for god Face.

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ملخص البحث

الهندرة هي أداة لتطوير الشركات وذلك من خلال التغيير لطرق أدائها للأعمال ، لنجاح عملية الهندرة يجب تهيئة وتدريب الموظفين والعاملين لقبول هذا المبدا من أجل تطوير المؤسسة حتي لا تؤول إلي الفشل ، و قد حققت الشركات التي طبقت مفهوم الهندرة بنجاح نتائج هائلة في نسبة تحسين الدخل والأرباح وزيادة الإنتاجية،وتوفير الجهد والقوي البشرية ،وتقليل الأخطاء ،وتقديم خدمات أفضل للعملاء.

في هذا البحث قمنا بتطبيق عملية الهندرة لنظام التعيين بادارة الموارد البشرية بالكلية الوطنية للدراسات الطبية والتقنية ، وإستخدمنا كل من برنامجي البونيتا و البيزاجي في عملية الهندرة ،وهي من برامج الهندرة المشهورة . ولقد وجدنا ان الهندرة ساعدت علي تقليل عدد العاملين وتطبيق المعايير القياسية لنظام التعيين وتقليل الوقت ونوصي بتطبيقها في كل الموسسات لتسهيل عملية تدفق البيانات وتداولها .

Abstract

Reengineering is a tool for the development of companies through a change in ways of business performance , the success of Reengineering process must be initialized and the training of staff and employees to accept reengineering concept for the development of the institution so as not to devolve to failure, companies has implemented the concept of Reengineering successfully ha s good results in the rate of improvement of income and profits and increase productivity, and provide the effort and manpower, and reduce errors, and provide better services to customers.In this project i apply the Reengineering concept in the human resources department, hiring process in national college for medical technical and studies, and I recommend to apply it in all organizations to facilitate the process of data flow and circulation. I used Bonitasoft and Bizagi programs, they are popular programs for reengineering.

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