



**Sudan University of Science and Technology**

**College of Graduate Studies**

**Total Quality & Excellence Centre**

**Causes of non-Implementation of ISO 9001:2008 Quality  
Management System in Sudanese banks.  
(Case study: Central Bank of Sudan (CBOS))  
2015 - 2016**

**أسباب عدم تطبيق نظام إدارة الجودة ISO9001:2008 في البنوك السودانية  
(دراسة حالة : بنك السودان المركزي)**

**Thesis submitted in partial fulfillment of the requirements  
for the Msc. in Total Quality Management & Excellence**

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**September 2016**