1. Can you take advantage of information technology, especially the web?
   
   Yes.                                               No.
   Yes, with help.

2. How quickly does the web application respond for you (Visual disable)?
   
   Quick.                               Medium.
   Slow.

3. What is a type of Challenge facing you, with web page content?
   
   Browsing content.        Understanding.
   Both.

4. Are the external costly software (in price and training for use) is the best solution for the use of Web technology for you?
   
   Yes.                                               No.
   Sometimes.

4.1 Does the Software utilize resources efficiently?
   
   1. Yes.                                               No.                           If
   updated.

4.2 Can faults of your use be easily diagnosed?
2. Yes.                     No.                     if contact with help desk.

4.3 Can you learn to use the software easily?

3. Yes.                     Yes, with help.            If contact with help desk.

4.4 Can you use the software without much effort?

4. Yes.                     Yes, with help.            If contact with help desk.

4.5 Does the interface look good for you? If you see it!

   Yes.                     No.                     I can’t see UI.

4.6 Can the software be moved to other environments?

   Yes                     No                     if contact with help desk

4.7 Can the software be installed easily?

   Yes                     No                     yes, with help

4.8 Is the result as you’re expected?

   Yes                     No                     sometimes